



## **A Professional Body**

The Association of Relocation Professionals was formed in 1986 in response to the need for a Professional body to represent the growing Relocation Industry in the UK. Since then, the Association has continued to represent and advocate the interests of relocation professionals across the country.

The Association is a non-profit making company, run by a council elected from the membership body. This structure allows us to not only represent the diverse sectors of our industry but also to evolve in line with the interests of our members.

Consisting of representatives from all sectors of the industry, the council steer the work of the Association from the ground up, thereby ensuring that the Association remains at the focus of changes in relocation.

We require all ARP members to carry full Professional Indemnity, Public and Employers Liability Insurances to protect clients and providers. In addition all Members offering relocation services must show that they have joined a Property Redress Scheme and have signed up to the HMRC Anti-Money Laundering Register if they are involved in the purchase of property.

ARP membership is proof of a commitment to best practice, customer satisfaction and professionalism. It also provides a forum for the exchange of ideas which helps to keep the industry dynamic.

## **Service Providers**

The Association represents a wide variety of relocation service providers.

**Corporate Relocation Specialists** assist organisations to move their staff into and within the UK. Being moved by your employer often results in a need for professional relocation support – from helping with housing and movement of goods, to assisting with school placement, visa and immigration requirements, language and cultural training, Corporate Relocation Specialists ensure the impact of being relocated to a new area with your job is as painless as possible.

**Private Acquisition Specialists** assist individuals in the search, purchase and legal ramifications of moving home. The UK has the strongest and most professional Private Acquisition Sector in the world. Assistance in the purchase of second homes in the UK and Europe is also provided alongside the most professional advice available in investing in property.

**Specialist Providers** offer a diverse range of services to staff being moved by their employers – from educational, legal and cultural advisors, to serviced apartment and furniture rental suppliers. ARP members ensure the needs of both companies and individuals can be met with the highest standard of service delivery.

## **Promoting Excellence**

The ARP is proud to be a founder member and sponsor of the European Academy of Relocation Professionals (EARP), the first organisation to offer European training qualifications in relocation.

Using the EARP syllabus, the ARP offers a broad training programme throughout the year to relocation professionals in all sectors of the industry. This not only leads to the only recognised European relocation qualification, it also helps to keep our members at the forefront of the provision of truly world class service delivery.

The ARP has placed a high value on training since its' inception in 1986. It is a primary part of our remit to establish benchmarks of excellence for the UK relocation industry. This applies not just to the large relocation management and private acquisition service providers, but to individuals and companies new to the industry. The ARP is in a singular position to be

able to help members learn not only from each other, but also from industry experts. This way we can ensure that standards in UK relocation services improve year on year to reach ever more professional benchmarks.

## **Member Services**

ARP members have automatic access to a wide range of services. Our bespoke relocation service providers in particular benefit from:

- a members only, relocation specific insurance package at a significant discount to high street policies.
- access to a free ARP Business Helpline during office hours that provides advice on issues including: Tax and VAT, PAYE, Employment & Personnel, Health & Safety, Legal and Commercial.

All of our members including global relocation management companies have access to;

- The provision of regional and national networking events and conferences.
- Impartial advice. The ARP acts as a central enquiry point for companies, clients and the media. We have an active PR function, publish an annual directory, maintain high web visibility for members details to be accessed by clients and publish articles in trade and government magazines.
- Benchmarking opportunities in conjunction with HR organisations.

The ARP continues to foster communication and joint working with the other global and national relocation bodies – this keeps our work international and dynamic allowing us to inform our members of global industry trends and changes.