

ARP / EARP Seminar

"The Fundamentals of Relocation"

Day Two

Friday 19th February 2010

Speakers

- Tad Zurlinden
Chief Executive ARP
- Annie Panton
Quintus Consultants
- Julia Love
ACS International Schools
- Dominic Tidey
EARP & EuRA Operations Manager

PROGRAMME

Morning Sessions

- | | |
|-------|---|
| 09.30 | Registration and Coffee |
| 09.45 | Introduction to Day Two
Speaker: Tad Zurlinden |
| 10.00 | Session One
Speaker: Annie Panton
<i>"Who Is Your Client? The Clients, The Movers, The Packages and the Processes"</i>
In this session, Annie Panton will build on the introduction to the industry session of Day One. This session will concentrate on the relocation process, the people and the providers. |
| 12:30 | Lunch |

Afternoon Sessions

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|-------|--|
| 13.45 | An Introductory Review of the morning sessions - Q&A |
| 14.00 | Session Two
<i>"International Education and Third Culture Kids"</i>
Speaker: Julia Love
Julia is Dean of Admissions at ACS International School, London and is a third culture kid herself. Julia is an expert in the settlement of children who are being internationally educated and relocated. |
| 15.15 | Open Forum - Q&A—Coffee |
| 15.45 | Session Four
<i>"Culture and Psychology - Their Impact on Relocating"</i>
Speaker: Dominic Tidey
In this interactive session, delegates will look at the research on cultural difference and how this impacts on the relocatee and the family. Part two of the session will look at the psychological impact of the relocation process and how best this can be mitigated through excellent service delivery. |
| 17.15 | Open Forum - Q&A |
| 17.30 | Close |

Speakers may be subject to change

ARP Educational Seminar The Fundamentals of Relocation Day Two

Please fax this form to us on 01379 641940

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Booking Details

Venue: The New Cavendish Club, 44 Great Cumberland Place, London

Date: Friday 19th February, from 9:00am until 5:30pm

Cost: Non-members **£170.00 plus VAT (£199.75)**

Members **£130.00 plus VAT (£152.75)**

Reduced Cost for Attending Both Days:

Non-Members £300.00 plus VAT (£352.50)

Members £210.00 plus VAT (£246.75)

The fee includes refreshments, lunch, all accompanying notes and a copy of the ARP Guide to Homesearch, retail price, £75.00. Should more than one person from an organisation wish to attend, there is a reduced fee of **£130.00 plus VAT (£152.75 inclusive)** for Non-members per day and **£80.00 plus VAT (£94.00 inclusive)** for Members per day.

Payment: By cheque, payable to the ARP or by Credit Card by phone

Booking: Please complete and return the attached form by fax by Friday 5th February

Confirmation: Receipts will be forwarded following booking. A map of how to reach the venue is available on the website.

Enquiries: Please call Linda Bell on 08700 73 74 75

Cancellation: If you are unable to attend, a substitute is welcome. The ARP regrets that cancellations 21 days or less prior to the seminar date, are non-refundable. Please make a cancellation in writing.

Booking Form

I/we wish to attend the ARP Seminar, "The Fundamentals of Relocation - Day Two"

Name/s:

Company:

Address:

Address:

Postcode:

Telephone:

Email Address:

Signed:

Date:

I/we enclose a cheque for the sum of

£